

## Parent/Caregiver Accounts in the MyEducationBC Family Portal

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### Marlborough Family Portal Update

We are pleased to announce that Marlborough will be creating parent/caregiver accounts for the MyEducation BC (MyEdBC) Family Portal. These accounts will provide parents and caregivers with secure access to important educational information about their child, including learning updates (report cards), attendance records, and demographic details.

Previously, you may have accessed the Family Portal using your child's account login information. If you have another child currently enrolled in a Burnaby high school, you should already have a parent/caregiver account, which you can now use to access your child's information.

### Benefits of the MyEdBC Family Portal Parent Accounts

- **Easy Access to Learning Updates (Report Cards):** Parents/Caregivers can quickly and conveniently view their child's report card.
- **Enhanced Privacy and Security:** Learning Updates (Report Cards) and other information are stored on a secure web server, eliminating for paper copies or email distribution.
- **Update Expired or Forgotten Passwords:** Parents/Caregivers can reset or change their password themselves if it is forgotten or expired

### Getting an Account

If you don't already have a parent/caregiver account to the Family Portal, you will receive an email with login details, including a username and temporary password. To ensure you receive this email, please add [sysadmin@myeducation.gov.bc.ca](mailto:sysadmin@myeducation.gov.bc.ca) to your email address book to prevent it from being flagged as spam. (Check your junk/spam/promotions folder in case you don't receive it, otherwise follow up by contacting the school office)

The email will look similar to the following:

**Parent,**

Welcome to the Burnaby School District MyEducation BC FAMILY PORTAL, which provides access to your child's educational information.

**To Access the MyEducation BC System:**

- Visit <https://myeducation.gov.bc.ca/aspden/logon.do>
- Ensure popups are enabled on your browser.
- Your username will generally be your first and last name (e.g., johnsmith).
- Your temporary password will be system-generated.

### **Support and Instructions**

For assistance using the Family Portal, please download and review the [Family Portal Instructions for Parents](https://blogs.sd41.bc.ca/myedbc/parent-resources/) PDF. (<https://blogs.sd41.bc.ca/myedbc/parent-resources/>)

Parent and caregiver accounts to the Family Portal, will allow better management and access to the information in MyEducationBC, ensuring you stay informed and engaged in your child's education.

If you have any questions, please contact the school office for support.

Thank you.



Bruce Cornell  
Principal – Marlborough Elementary